

The power of human connections

Redwood Electric Cooperative

60 Pine Street Clements, Minnesota 56224

ENERGY ASSISTANCE Applications Available

MEMBERS MUST CONTACT OUR OFFICE TO MAKE ALL PAYMENT ARRANGEMENTS EITHER BY PHONE, EMAIL OR SMARTHUB!

These are the income guidelines for the FFY24 program year, which is October 1, 2023 through September 30, 2024.

Based on 50% of State Median Income (SMI) for household sizes 1-16 and on 110% of Federal Poverty Guidelines for household sizes 17-20.

Household Size	Annual Income	1 Month Max. Guidelines
1	\$32,667	\$2,722
2	\$42,719	\$3,559
3	\$52,770	\$4,397
4	\$62,822	\$5,235
5	\$72,874	\$6,072
6	\$82,925	\$6,910
7	\$84,810	\$7,067
8	\$86,695	\$7,224
9	\$88,579	\$7,381
10	\$90,464	\$7,538
11	\$92,349	\$7,695
12	\$94,233	\$7,852
13	\$96,118	\$8,009
14	\$98,003	\$8,166
15	\$99,887	\$8,323
16	\$101,772	\$8,481
17	\$106,503	\$8,875
18	\$112,157	\$9,346

HOW DO I APPLY?

To get an application or if you need help filling it out, call:

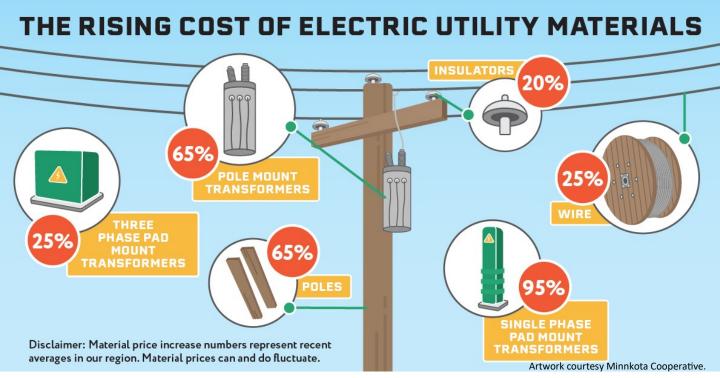
Redwood Falls Office 507-637-2187 Marshall Office: 507-537-1416 Willmar Office: 320-235-0850

Applications can be found online at https://www.unitedcapmn.org/programs/housing/energy-assistance/

Always contact our office if you receive a red disconnect notice on your bill (see example on page 3), or if you are unable to pay the balance before the due date.







Its no secret inflation has significantly increased in many elements of our lives over the past few years. While Redwood Electric remains focused on keeping our rates low, we also have to face rising costs on electric utility materials. Costs that cannot easily be cut from our budget. The graph above shows the price increase percentage of basic electric components since 2020. Material prices and availability do fluctuate.

SAMPLE BILL

This is a sample bill. This bill shows the disconnect notice on an account scheduled for automatic disconnection.

If your bill has red notices on it (as seen below), your location is scheduled for automatic disconnection. You must either pay the balance by the due date *(6th of every month)* or contact our office to make arrangements.

Phone: 507-692-2214 or 888-251-5100 Email: office@redwoodelectric.com

Redwood Electric Cooperative

Clements, MN 56224-5000

Your Touchstone Energy Cooperative

Office Hours: Monday-Friday 7:00 am - 3:30 pm Phone: (507) 692-2214 or (888) 251-5100 Email: office@redwoodelectric.com Outage Calls Taken 24 Hours a Day Pay-By-Phone: 1-844-846-2696

John A. Dow P.O. Box 000 LAMBERTON MN 56152

Account Number 1234567				
Billing Period Aug. 2019	Due Date 10/06/2019			
Billing Summary				
Previous Balance	282.50			
Payments - 09/05/19	101.50 CR			
Late Payment Fee	<u>2.72</u>			
Balance Forward	183.72			
Current Charges	155.00			
Total Due By 10/06/19	338.72			

rus 1 of 1

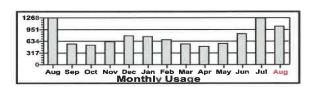
Rate 160

DISCONNECT NOTICE: Your electrical services will be disconnected on 10/10/2019 AT 9:00 AM due to non-payment. To avoid a collection fee and disconnection of services the balance must be paid in full or you must contact our office to discuss payment options by 10/06/2019. If your location is disconnected for non-payment, the entire balance plus a disconnect/reconnect fee and security deposit must be paid prior to being reconnected.

Messages

Please call our TOLL FREE number 1-888-251-5100 to contact our office and for POWER OUTAGES! Manage your account on Smart Hub at www.redwoodelectric.com or download the FREE app!

Location 56-D-AA	Svc Add. 1 Ash St.	Svc Desc.
Meter Details	Meter 11111111	
Current Reading:	Aug 31, 2019 Jul	8,634
Previous Reading:	31, 2019	7,601
Usage (Multiplier 1)		1,033



Detail of Charges		
Cost of Providing Service		15.50
Redwood Delivery Charge	1,033 kWh @ 0.11322	116.96
Power Cost Adjustment	1,033 kWh @ 0.01224	12.64
Conservation Program	1,033 kWh @ -0.00079	-0.82
Sales Tax		9.92
County Tax		0.72
Round-Up		0.08
Total Monthly Charge		155.00

Please Return This Stub With Your Payment

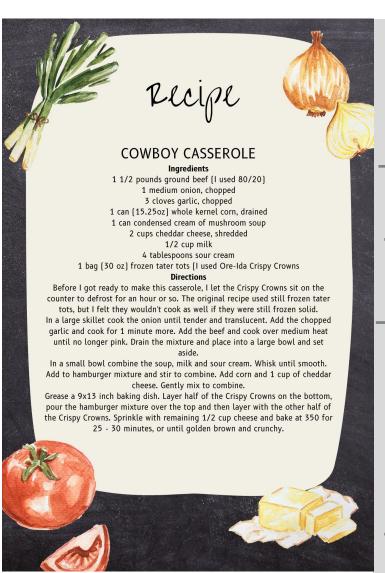
John A. Dow P.O. Box 000 Lamberton, MN 56152

(507) _35-5555

DISCONNECT NOTICE: Your electrical services will be disconnected on 10/10/2019 AT 9:00 AM due to non-payment. To avoid a collection fee and disconnection of services the balance must be paid in full or you must contact our office to discuss payment options by 10/06/2019. If your location is disconnected for non-payment, the entire balance, by a disconnect/reconnectee and security deposit must be pate, for to being reconnected.

Account Number:	1234567
Amount Due:	\$338.72
Due Date:	10/06/2019

Redwood Electric Cooperative 60 Pine Street Clements MN 56224-5000



Office Hours & Contact Information

Monday-Friday 7:00 AM-3:30 PM
Phone: 888-251-5100 or 507-692-2214
Email address: office@redwoodelectric.com
Web: www.redwoodelectric.com
SmartHub: redwoodelectric.smarthub.coop
Pay By Phone: 844-846-2696

OUTAGES

(888) 251-5100 24 HOURS A DAY

CALL BEFORE YOU DIG

Gopher State One Call (800) 252-1166

General Manager

Ronald Horman

Board of Directors

Dick Nelson
Michael Baune
Dan Tauer
Dean Fultz
Jill Weber VanDerWal
Emily Evans
George W. Turbes

Redwood Electric Cooperative is an equal opportunity provider and employer.





