

# POWER LINE

February 2018



## Redwood Electric Cooperative

60 Pine Street • Clements, Minnesota 56224

# Coming Soon!!!! Get Signed up NOW!

## Available to Redwood Electric Members March 8th



## Take Control of Your Electric Account with SmartHub

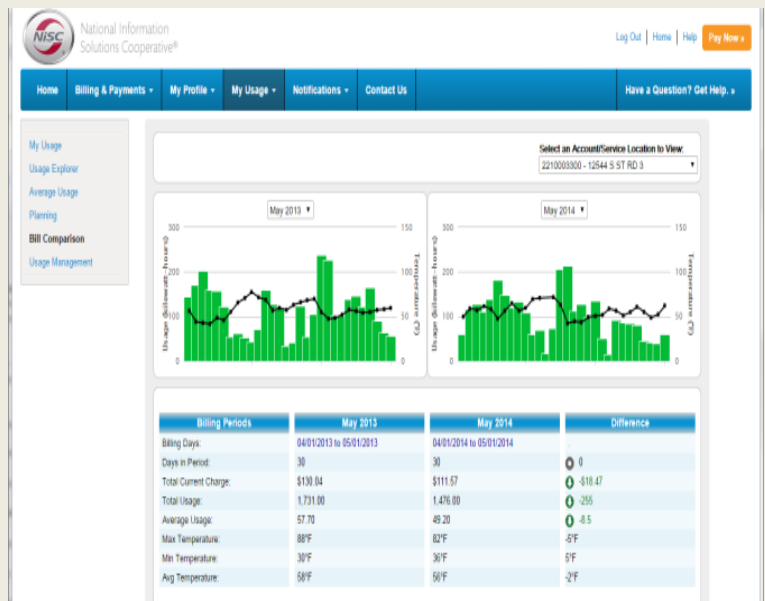
You may have heard about SmartHub, Redwood Electric's new innovative tool for account management, but what can it do for you? SmartHub can help you take control of your electricity and your Redwood Electric account like never before.

SmartHub has several features that make managing your account as easy as possible. Whether through the web, or your smartphone or tablet (Android or iOS), you'll be able to pay your bill, view your electricity use, enter meter readings (if required) contact customer service and much more.

As soon as you log in, you'll be able to view your billing history and make a payment with just a couple of clicks...or taps, if you're using the app! You'll be able to see your current bill, along with bills from the previous month or even the previous summer, if you want to compare costs. Not only will you see your billing history, but you'll be able to view your actual electricity use. You can see how your use is trending over time, which will allow you to take steps to reduce your consumption and lower your bill.

Making payments through SmartHub is fast and easy. The first time you make a payment either through the Web or through your mobile device, you'll be able to securely store your payment information for future transactions. The next time you need to pay your bill, it will only take a couple of clicks.

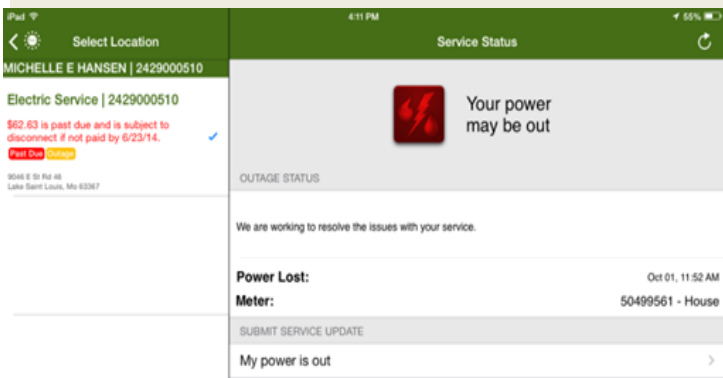
You'll also be able to manage your account notifications with SmartHub. By logging in to SmartHub on the Web, you'll be able to select how you want to be notified about your bill, including email and text messaging. You'll even be able to set usage thresholds so that you'll know when you're using more than you'd like and help you keep your electricity bill as low as possible.



If you do need to drop off a payment or stop by our office, SmartHub can help you there as well. Use SmartHub's map feature on your GPS-enabled mobile device to find our office location.

Reporting a power outage is also quick and easy from the SmartHub mobile app. There's no need to call the office, just let us know you've lost electricity with a few taps. You can also contact Redwood Electric with a request, a question or for customer service. SmartHub's contact feature makes it quick and easy.

Want to get the latest news and information from Redwood Electric? Stay connected with us through SmartHub. With the SmartHub news feed, you'll get the latest news, updates and more from Redwood Electric, all without leaving the app or the web page. Access SmartHub by visiting Redwood Electric's website or by downloading the app on your mobile device through the Apple App Store (iPhone or iPad) or Google Play Marketplace (Android phone or tablet).



**Attention Students 16-18 Years Old:  
Don't Miss this Once in a Lifetime Opportunity!!!  
2018 Youth Tour to Washington, D.C.**

Students win an all expense paid trip to Washington D.C. June 9-14, 2018

**DEADLINE MARCH 9, 2018**

Each year, rural electric cooperatives across the nation sponsor roughly 1,700 students on the Rural Electric Youth tour to Washington, D.C.

Students on the Electric Cooperative Youth Tour will participate in leadership training, engage in one-on-one conversations with elected officials, jumpstart their national peer network and tour Washington, D.C.



The Electric Cooperative Youth Tour has brought high school students to Washington, D.C. for the past 50 years and nearly 50,000 students have participated in this program. Interested juniors and seniors or students between the age of 16-18 must apply and are selected by the Youth Tour Director Committee. This trip is an all-expense paid trip including airfare, lodging, meals, transportation in D.C. and several prearranged tours. This really is a trip of a lifetime!



**Operation Round-Up Scholarships  
Scholarships for  
High School Seniors**



This scholarship is for students graduating from high school and plan to continue their education by attending college in the fall of 2018. Deadline to submit applications is Friday March 2nd in our office by 3:30 pm.

**DEADLINE MARCH 2, 2018**

Last year over \$11,000 was awarded to local area students!



## Crock Pot Smoked Sausage, Cabbage and Potatoes

### Ingredients:

- 1 1/2 lbs. baby red potatoes
- 2 packages smoked sausage-sliced
- 1 small head of cabbage (or 6 cups)-chopped
- 4 cups chicken broth
- Salt and pepper to taste

### Directions:

- Place all ingredients in the slow cooker (recommend 6 quart slow cooker or bigger)
- Cook on low for 6-8 hours



Pay it your way with SmartHub's convenient payment options. Through SmartHub, you'll be notified when your bill is due and you can pay securely with just a few clicks through stored payment information in the mobile app or on the Web. Save time and avoid late fees or service disruptions by signing up for automatic payments. Set up your preferred payment method and take care of your bills quickly and conveniently.

**Make bill payment easy with SmartHub.**

*Available on Apple and Android devices and on the Web.*



**Please use our toll free phone number when calling our office or to report an outage.**

**Also sign up for SmartHub®  
Available March 8th!**

**WHAT NUMBER  
SHOULD YOU USE TO  
CALL OUR OFFICE?**

**1-888-251-5100**





**Pay your bill in seconds**



**To access the SmartHub App:**

- Visit App Store/Marketplace
- Search for NISC SmartHub
- Follow installation instructions



**Office Hours & Contact Information**

Monday-Friday 7:00 AM-3:30 PM

Phone: 1-888-251-5100

Email address: [office@redwoodelectric.com](mailto:office@redwoodelectric.com)

Web: [www.redwoodelectric.com](http://www.redwoodelectric.com)

Pay By Phone: 844-846-2696

**OUTAGES**

**1-888-251-5100**

**24 HOURS A DAY**

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**\*CALL BEFORE YOU DIG\***

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Call (800) 252-1166

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**STATEMENT OF NON-DISCRIMINATION**

*Redwood Electric Cooperative is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form found online at [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html), or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter by mail to:*

U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at [program.intake@usda.gov](mailto:program.intake@usda.gov).

GOOD  
FRIDAY



Redwood Electric Cooperative will be closed Friday March 30th. Customer service representatives will be available 24/7 to assist our members.

**OFFICE CLOSED MARCH 30TH, 2018**